

DATAGRAM

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DATAGRAM



Mission

Datagram (n.) – *a simple, self-contained packet of data transmitted from a source to a pre-determined destination over a network.*

Datagram's mission is to provide scalable, secure and reliable Internet solutions that ensure customers can seamlessly leverage the Internet to do business. We are committed to providing the highest level of customer support so our customers can focus on growing their business while Datagram takes care of the rest.



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Services

- **Dedicated Internet Access**
- **Server Hosting**
- **Colocation**
- **Disaster Recovery**
- **Data Backup**



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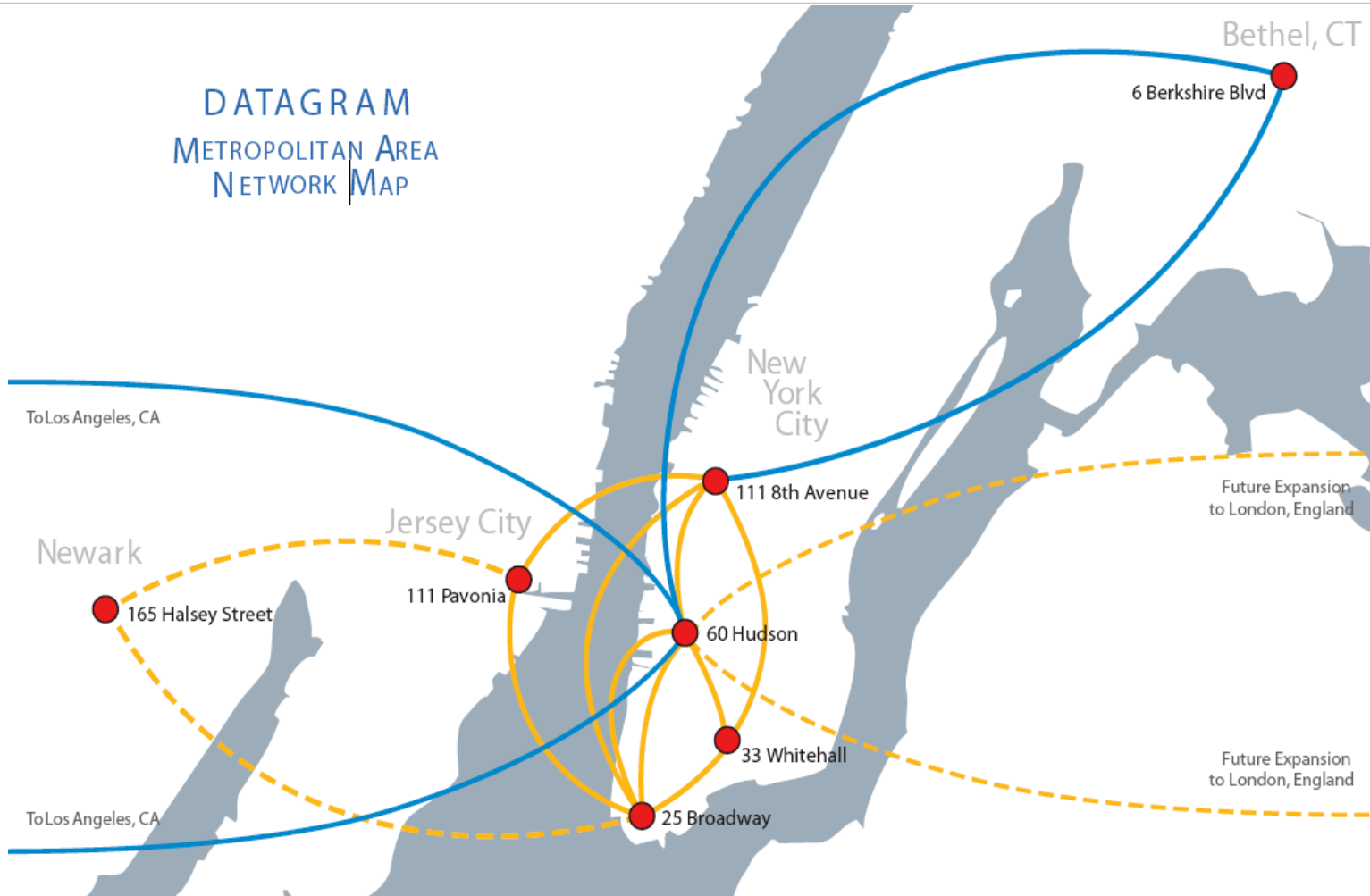
Internet Access

Datagram provides customer premise based internet access to clients located in the great New York area via the following mediums:

- T1, T3 (DS3), OC-x: 1.5Mbps to 622Mbps
- Ethernet over Fiber: 10Mbps to 1000Mbps
- Ethernet over Copper: 1.5Mbps to 45Mbps



DATAGRAM METROPOLITAN AREA NETWORK MAP





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Dedicated Server Hosting

Datagram's dedicated hosting services for Internet facing applications, such as social media, gaming, or ecommerce.

- 4 hour guaranteed hardware replacement
- OS support and patches
- 24x7x365 monitoring and support
- 15 minute guaranteed response time



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Colocation

Datagram's hardened datacenter facilities give clients the ability to house servers in a secure location, completely managed by Datagram.

- Uninterrupted power supply (battery and generator backups)
- Redundant HVAC
- On-site technical and engineering support



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Disaster Recover Services

Datagram's DRS includes a full-suite of services, guaranteed to ensure up time in the worst of times.

- Server colocation, data replication
- Shared or Dedicated Backup Storage Devices
- Optical connectivity back to NYC
- Dedicated Office Suites



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Backup Services

Datagram's Data Backup Services ensure your data is duplicated, stored and ready for use at any time should local server equipment become damaged or lost.

- Fully redundant, RAID protected, backup servers
- Fully managed licenses for EMC Retrospect software
- Guaranteed backups and storage



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Questions?